

IT PARTNER PROVIDES PROFESSIONAL AND KNOWLEDGEABLE IT SUPPORT TO LOCAL BUSINESS



AT A GLANCE

Challenge

- As a new company, Schlich had a one-man band who was helping support their IT, which worked at the time.
- As the company grew, it was apparent Schlich needed an organisation who was more professional and had in-depth knowledge of IT and technology.

Results

- LMS Group have built up a rapport with everyone at Schlich
- Schlich feel they have an IT partner who really understand their systems
- Schlich receive a consistent and professional service.
- Schlich now feel confident in their IT provider
- LMS Group respond to urgent issues quickly and without delay

OBJECTIVES

Schlich's objective was to ensure their IT was being supported and managed by a company who was able to work with their internal systems, which were complex. They also needed an IT support organisation who not only looked professional when visiting their premises, but took the time to get to know everyone of worked at Schlich.

LMS GROUP APPROACH

After meeting at a networking event, Schlich set up a meeting with LMS Group with a view of understanding how they could support their IT, networking and infrastructure needs. Schlich had bold business objectives around the growth of the business, so LMS Group approached Schlich with the goal of creating a robust and stable network and infrastructure to ensure that Schlich's technology could facilitate their projected growth over the next five years. To help with the growing team, LMS Group also worked with Schlich to implement a range of business tools such as a hybrid file sharing system, and Microsoft 365 SharePoint to improve their remote network and online collaborative experience.



As well as providing unrivalled IT support, LMS Group have built a rapport with everyone in our business. We have been working with LMS Group for a long time now, and I don't see that changing any time soon.

Amanda Berry

Premises & Project Manager,
Schlich



